



Information for first-year students

Most important first:

Use your student email adress and check regularly!

(Stud.IP-messages $\neq$ eCampusMail)

Helpdesk Locations



LRC SUB



LRC Med



helpdesk in the physics library

Support and helpdesk



- Support for your student account
- Software consultations (MS Office,...)
- Telephone hotline (+49 551) 39-23366
- Email inquiries

campussupport@uni-goettingen.de

Online-Support

- Instructions
- Texts, pictures, videos, news (malfunctions)
- German & English
- Frequent updates & news

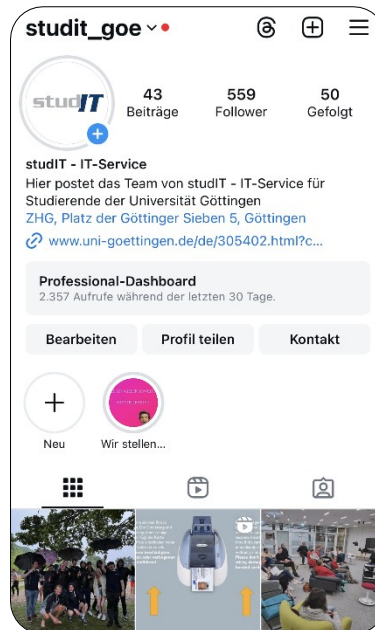


Help and IT-Support → in eCampus buttom left / in the menu at the top

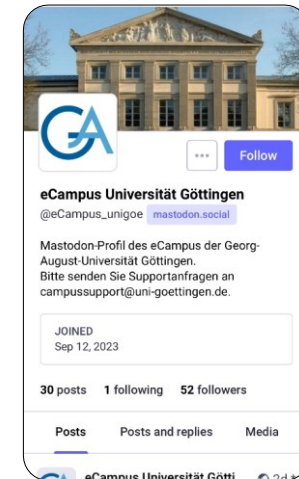
Always stay up to date



Facebook:
@studit.goettingen



Instagram:
@studit_goe



Mastodon:
@eCampus_unigoe
@mastodon.social

Your Student ID Card – What's on it?



Cultural ticket & validity date
of the card



SUB user number and
barcode for book lending

How to get the card and account

- Search for: „Starter Kit Uni Göttingen“
- Login with application account (e.g. app- / bew-)
- Set password for Academic ID (student account)
- Upload a portrait photo
- Wait for production confirmation email (pickup at chip card office ZHG)
- Login to eCampus → set up MFA

Your student ID card – Functions

- Visual ID card
- Cultural ticket
- Payment in canteens und cafeterias
 - Autoload <https://mensa.studierendenwerk-goettingen.de/>
- Charging the print account, printing and copying
- Access to buildings and rooms (e.g. LSG)
- Use of lockers
- Library card (SUB)

Your Student ID Card – Renewal

- Renew validity every semester
- Renewal is possible 1 week after payment
 - SoSe from 01.06.
 - WiSe from 01.12.
- After the start of the new semester → possibly problems with payment in the canteens



Where to go when...

- **Disabling a lost Student ID Card:**
University Callcenter: +49 551 39-20000
- **Getting a new Student ID Card:**
apply and pay online- pick up at chip card office ZHG
- **Credit repayment from an old to a new card:**
Infobox in foyer of central canteen
- **Renewal of the Student ID Card:**
LRC SUB, LRC Med, Physics library, Office of Student Affairs

Where's the transportation ticket?



- Deutschlandticket (Germany ticket)
 - Regional trains, city buses all over Germany
- Only digital ticket on your phone
 - For analog solutions contact the AStA
- The student card is **NOT the ticket** (anymore)!



→ Download ticket to your smartphone wallet & bring your phone!

Your Academic ID (student account)

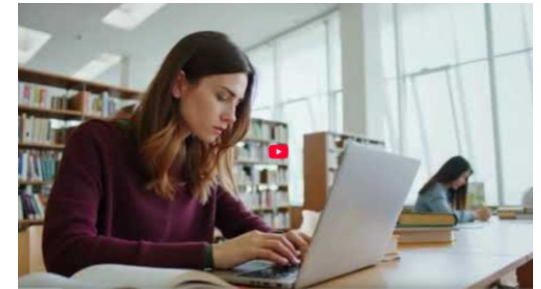
- Usually firstname.lastname / f.lastname
 - NOT p_name / app-name / bew-name
 - One password for multiple services (PCs, eCampus, WLAN)
- NOT valid for the library account (SUB)
 - SUB user number (barcode) & separate password

Your Academic ID is...

- ... your central email address (...@stud.uni-goettingen.de)
- ... the login for WiFi (eduroam) → email adress
- ... your access to studIT computers
- ... equipped with a network drive with 10 GB storage space
- ... your eCampus access
→ Incl. FlexNow, Stud.IP, Mailbox, Self Services, LSG

MFA – Multi-Factor-Authentication

- When logging in to eCampus for the first time → MFA setup
 - Setup 2nd factor for secure login
 - Multiple devices = reliability
- Keep your recovery key safe
 - Reset the token yourself



WiFi – eduroam



- Can be used at universities worldwide
- Once set up
→ automatic connection
- Access to Goenet services
- Configuration tool at
cat.eduroam.org

Setting up WiFi – eduroam

- Android

App: geteduroam



- iOS

cat.eduroam.org

- Organisation:

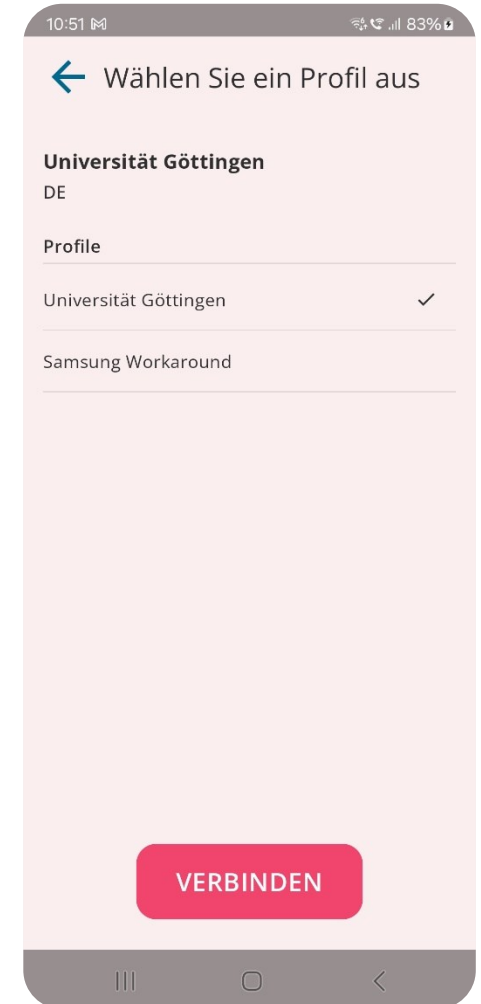
University of Göttingen

- User group:

University of Göttingen

- User name:

student email adress → @stud.uni-goettingen.de



VPN for students



- Virtual Private Network
 - Access to university network from home or on the go
 - Encryption of traffic
- Access to licensed services, e.g. scientific journals or learning platforms (Beck Online, Amboss)
- **mandatory: setting up a 2nd factor to your account (MFA)**

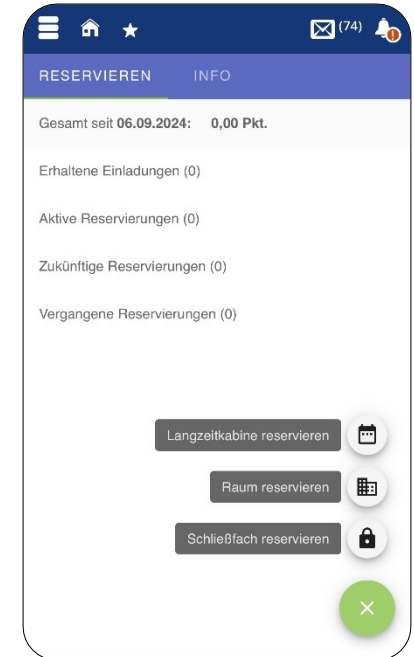
Printing and Copying



- A4/A3 print & posters
- Follow-Me-Printing
 - Free choice of printer
- Print from desktop PC / notebook / smartphone
- Pick up documents with student ID card
- Debit from print account, NOT from „cafeteria credit“
 - Transfer possible in all SUB libraries
 - Free print credit (only dedicated faculties)

Lern- und Studiengebäude (LSG)

- 80 computers, displays, beamers, smartboards
- WiFi, wired notebook network
- Printers/photocopiers/scanners
- **Room reservation via eCampus**



Software for students

More information: see Wiki → „Help & IT Support“ on eCampus

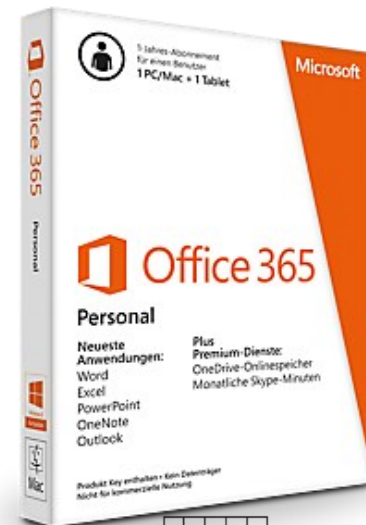
 AMBOSS

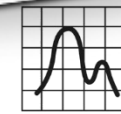
 **beck-online**
DIE DATENBANK

 **GWDG**ownCloud

 **MindManager 8**

Microsoft
DreamSpark™
DREAM TODAY. CREATE TOMORROW



 **StatSoft®**
STATISTICA

IT courses by ZESS



- Courses for beginners & advanced learners
- Word, Excel, PowerPoint and more
- Credits for your bachelor / master
- 2 SWS
- 1x per week / block courses during vacation

Any questions?



Web: eCampus - Hilfe & IT-Support oder
wiki.student.uni-goettingen.de



Mail: campussupport@uni-goettingen.de



Hotline: (+49 551) 39-23366



Ask our consultants at the helpdesks

Too fast? Here's a summary!



Thanks for your attention!

The  **studIT**-Team wishes you lots of
IT-Service für Studierende
fun and success during your studies!